

Privacy Policy of Muyu App

Last updated: June 24, 2024

1. Introduction

Welcome to Muyu App. This privacy policy explains how we collect, use, share, and protect your information when you use our mobile application. At Muyu App, one of our main priorities is the privacy of our users. This document contains the types of information we collect and record, and how we use it.

If you have additional questions or need more information about our Privacy Policy, do not hesitate to contact us at app@muyueducation.com.

2. Information We Collect

We collect the following types of information:

- **Personal data:** Teachers' names, institutional emails, grade levels, and areas of knowledge.
- **Classroom recordings:** Voices and language used in the classroom, from both teachers and students, collected to support the professional growth of educators.

3. Use of Information

We use your information to:

- Create and provide access to Muyu App.
- Personalize and improve content and recommendations.
- Securely store and encrypt recording data to improve the accuracy of our educational technology.

4. Sharing Information

We may share your information with:

- **Service providers:** Third parties that help us operate and improve our app, always under strict confidentiality measures.
- **Educational institutions:** With whom we collaborate to improve educational services.

5. Data Security

We implement appropriate security measures, including encryption and access controls, to protect your personal information against unauthorized access and unintended disclosure.

6. Data Retention

- Teachers and users can delete their recordings before generating their feedback report.
- After that point, all recorded data will not be available for review and will be stored by Muyu Education.

- Users can delete their account and all associated information at any time from their account in Muyu App.

7. User Rights

You have the right to:

- Access your personal data.
- Request the rectification or deletion of your data.
- Withdraw your consent at any time.

To exercise these rights, please contact us at app@muyueducation.com.

8. Consent

By using Muyu App, you consent to the collection and use of your information as described in this policy. You may withdraw your consent at any time by contacting us.

9. Information for Minors

Muyu App does not knowingly collect personally identifiable information from children under 13 without parental or guardian consent. If we discover we have collected information from a child under 13 without such consent, we will delete that information as soon as possible.

10. Changes to the Privacy Policy

We reserve the right to update this privacy policy at any time. We will notify you of any changes through our app and update the "last updated" date at the top of this policy.

11. International Data Transfers

We may transfer your data to other countries that may not offer the same level of data protection as your home country. However, we will take appropriate measures to ensure your data remains protected in accordance with this policy.

12. Commitments

- Muyu App does not sell personal information of students or teachers.
- We do not use or disclose information collected during recordings for targeted behavioral advertising to students.
- We do not build personal profiles beyond authorized educational purposes.
- Muyu App will maintain a comprehensive security program designed to protect personal information against unauthorized access or inappropriate disclosure.